

Results of Parent Satisfaction Survey 2022/2023 School Year

Responses rated on a scale of 1-5:

- 1- Strongly Disagree
- 2- Disagree
- 3- Neutral/No Experience
- 4- Agree
- 5- Strongly Agree

- 1. My child enjoyed his/her experiences at Faithful Foundations Preschool.**  
100% of respondents agree or strongly agree.
- 2. My child benefited from his/her experiences at Faithful Foundations Preschool.**  
100% of respondents agree or strongly agree.
- 3. My child showed improvement in academics because of attending Faithful Foundations Preschool.**  
100% of respondents agree or strongly agree.
- 4. Teachers and/or staff met my child warmly each day they attended Faithful Foundations Preschool.**  
100% of respondents strongly agree.
- 5. Teachers are knowledgeable about the program and the educational value of the activities they teach.**  
100% of respondents agree or strongly agree.
- 6. The staff were helpful and provided me with timely answers to my questions.**  
100% of respondents agree or strongly agree.
- 7. The staff provide a safe and predictable environment where my child feels comfortable.**  
100% of respondents strongly agree.

**8. Our family is treated in a respectful manner by teachers & staff.**

100% of respondents agree or strongly agree.

**9. I understood the enrolment process – we received all the information we needed with regard to enrollment and fees.**

100% of respondents agree or strongly agree.

**10. I believe the value of the education my child received reflects the tuition I paid.**

100% of respondents agree or strongly agree.

**11. Staff regularly communicated with me about my child's performance and progress.**

100% of respondents agree or strongly agree.

**12. Staff treated me as an equal team member in my child's learning.**

100% of respondents agree or strongly agree.

**13. Teachers and staff helped my child have a smooth transition to preschool.**

100% of respondents agree or strongly agree.

**14. Teachers and staff gave me options concerning additional support services for my child.**

100% of respondents agree or strongly agree.

**15. Teachers and staff provided me strategies to deal with my child's behavior challenges.**

100% of respondents agree or strongly agree.

**16. I am satisfied with the amount of information I get about my child's progress.**

100% of respondents agree or strongly agree.

**17. I feel my thoughts, opinions, and suggestions are well-valued by Faithful Foundations Preschool.**

100% of respondents agree or strongly agree.

**18. I find the parent communication channels easy to use. (ProCare, monthly newsletters, e-mail, text, phone)**

100% of respondents strongly agree.

**19. I feel I have a good relationship with my child's teacher.**

100% of respondents agree or strongly agree.

**20. Faithful Foundations Preschool does a good job of considering the individual needs of students.**

100% of respondents agree or strongly agree.

**21. Faithful Foundations Preschool does a good job of supporting your child's development.**

100% of respondents agree or strongly agree.

**22. I believe my child is treated fairly.**

100% of respondents agree or strongly agree.

**23. I believe behavior and discipline practices at Faithful Foundations Preschool are fair and appropriate.**

100% of respondents agree or strongly agree.

**24. It is easy for me to communicate with Faithful Foundations Preschool employees.**

100% of respondents strongly agree.

**25. I feel I have a good understanding of Faithful Foundations Preschool policies and know where to find them.**

100% of respondents agree or strongly agree.

**26. I enjoyed having a "one-stop shop" software platform like ProCare to handle everything from billing, communication, and securely signing in/out my child.**

75% of respondents strongly agree, 25% of respondents were neutral.

**27. Do classes at Faithful Foundations Preschool START too early, too late, or at the right time? (9:00am)**

50% of respondents said, "the right time", 25% of respondents said, "too early", 25% of respondents said, "too late".

**28. Do classes at Faithful Foundations Preschool END too early, too late, or at the right time? (12:00pm)**

100% of respondents said, "The right time."

**29. Is the amount of class time too little, too much, or the right amount of time? (3-hours)**

75% of respondents said, "the right amount of time", 25% of respondents said, "too little".

**30. What are the strengths of Faithful Foundations Preschool?**

Responses submitted: They are all wonderful people that make my son happy and me comfortable with leaving him at school.

Teachers and management are awesome.

Owners very involved

**31. Do you have any suggestions for improvement?**

Responses submitted: My son would love to be in school longer. Maybe making kindergarten a little longer to help prepare for 1st grade would be helpful.

I would like an afternoon option. Mornings are difficult for us. As I'm sure was noted by our tardiness. ;)

**32. Do you have any concerns you would like to address?**

Responses submitted: Nope! You are all amazing!!